

Please return to:

Albatros Versicherungsdienste GmbH
Venloer Str. 151 - 153
D-50672 Köln
Email: claims@albatros.de
Phone: +49 (0)221 8292-207

Instruction Sheet What to do in case of damage?

1. Damage details

When reporting the damage, give the following information: time, place and type of damage and under which address, telephone number and email you may be reached.

2. Photographs of the accident scene

Take several photos of the accident scene and the damages and/or the damaged parts.

3. Wait for further instructions

Wait for instructions from the damage experts and do not move the damaged aircraft from the accident location until the inspection by our expert (not to confused with the expert of an aviation authority) has taken place (unless it obstructs air traffic or the weather forces its movement).

4. Make the necessary papers available

Make the aircraft documents and the pilot's written accident report available to our expert.

5. Repairs

Do not begin, or assign, repairs before an expert has made a decision about your choice of the repair workshop.

6. Acknowledgments of guilt

Do not admit fault and pay no bills.

7. Further information

You may find further information about the requirements in case of damage in your insurance contract and the conditions of insurance. Should you have further questions, please contact our damage experts at the address above - they are gladly at your disposal.